



**CLINICAL PRIORITY ACCESS NURSE**

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**SERVICES**

The Clinical Priority Access Nurse (CPAN) at each tertiary hospital aims to streamline referrals and facilitate patient access to Out Patient Services (OPD).

The CPAN is involved in the development and implementation of Area Health Service outpatient reform activities, with emphasis on Outpatient referral and intake redesign and the CPAC (Clinical Priority Access Criteria) reform program to:

- Reduce inappropriate referrals.
- Commence specialist assessment and treatment more quickly.
- Involve the GP in the patient's hospital care.
- Reduce duplication of investigations.
- Reduce waiting time for outpatient based on clinical priority.

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