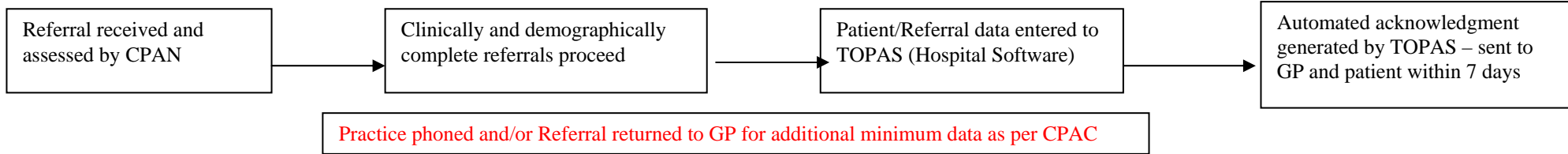
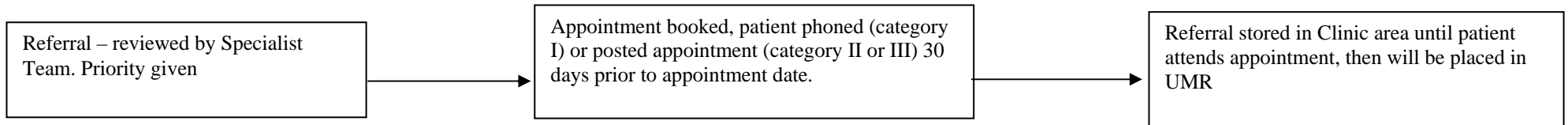


STEP 1 REFERRAL RECEIVED

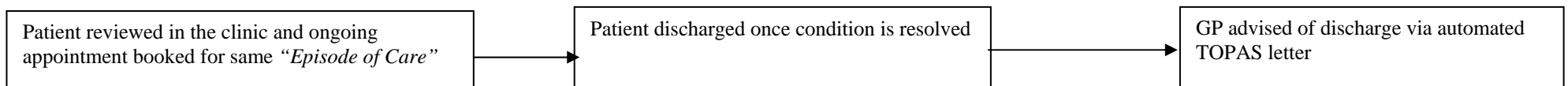


STEP 2 ASSESSMENTS, PRIORITY AND APPOINTMENT

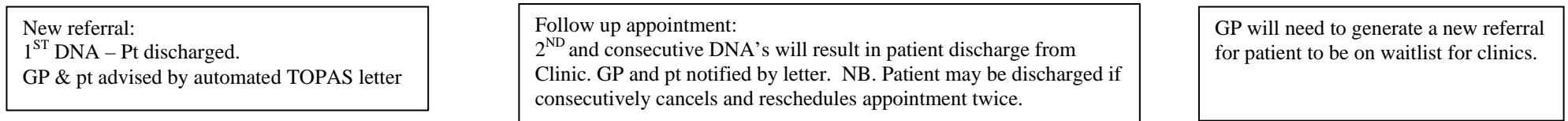


The 12-Month active life of referral starts at the first attended patient visit – not the date when referral received or entered to TOPAS. Patient remains active while “Episode of Care” continues. (Exceptions may exist to the active life of referral for chronic conditions)

STEP 3 TREATMENT, MANAGEMENT AND DISCHARGE



STEP 4 PATIENT – NON ATTENDANCE



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