



GP LIAISON

Telephone/Fax: 9431 2540 (office attended part-time; answering machine available)

Location: A Block, Room 32; (GP parking bays - A Block - permit required - contact GP Liaison)

Email: FHGPLiaison@health.wa.gov.au

SERVICES

Enhancing communication with GPs is a priority at Fremantle Hospital and Health Service. A GP Liaison Consultant is attached to Kaleeya Hospital and each of the Clinical Directorates at Fremantle Hospital for a total of four sessions per week.

GP feedback on hospital services and communication is valued and does assist change. GP Liaison needs to hear from you about what has been done exceptionally well or not so well. We are happy to assist formally or informally in any problems you have in interactions with the hospital.

If you wish to have a complaint recorded, with a written response provided, contact [Customer Relations](#) on 9431 2787. GP Liaison will also provide advice and assistance in the resolution of any issues however as this is a part-time service we may not be available when you require assistance. An answering machine is available if the issue does not require urgent attention, with Customer Relations able to provide assistance with urgent requests Mon-Friday 08:30-4:30. The Patient Information Management Service (PIMS) can also assist in providing patient related information such as results and discharge summaries, Tel: 94312142. Please refer to the [GP Patient Information Request Form](#).

Our overriding goal is to:

- enhance continuity of care for patients across the primary and tertiary sector;
- facilitate and improve communication, access and utilisation of hospital services;
- liaise with each Clinical Directorate in addressing specific issues, projects or problems;
- represent GPs through participating in the planning and development of hospital services; and
- promote collaboration between GPs, Divisions of General Practice and the Hospital.

CONTACT DETAILS

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